SWAROVSKI

Speak Up Channel Privacy Policy

Last modified on 15/02/2024

This Data Privacy Notice describes the collection and further processing of personal data by companies of the Swarovski Group as further defined in Annex 1 (together SWAROVSKI). In the event that the activities covered by this notice are governed by other data protection policies, are evident from the circumstances, or are governed by applicable laws outside of the European Union and the European Economic Area, then such applicable law and resulting policies shall control. The term personal data shall include all information relating to an identified or identifiable person.

GENERAL PROVISIONS CONTROLLER, DATA PROTECTION OFFICE

In accordance with the EU General Data Protection Regulation (GDPR) (or comparable provisions according to applicable data protection laws the collected PERSONAL DATA are processed by two joint controllers, in particular (i) the controller of the respective local Swarovski company which is employer, or potential employer, former employer or business partner of the alleged wrongdoer (ii) Swarovski International Holding AG, Alte Landstrasse 411, CH-8708 Männedorf, Switzerland. The collected personal data will be shared with other companies of the Swarovski Group of companies and certain third parties as described in this Privacy Policy under strict legally required conditions. SWAROVSKI has not appointed a data protection officer according to article 37 GDPR save for SWAROVSKI companies and affiliates in Germany and Spain.

HOW TO CONTACT SWAROVSKI

If you want to exercise any of your rights regarding data access or data deletion, please do not hesitate to contact our Group Data Privacy Team at dataprivacy@swarovski.com, who will be happy to answer any questions you may have.

Any queries or concerns about our privacy policy or the processing of your personal data can also be addressed to The Group Data Privacy Team at <u>dataprivacy@swarovski.com</u>.

Alternatively, if you reside in Germany or Spain, you can contact:

- The data protection officer for Germany at Swarovski (Deutschland) GmbH, Data Protection Officer, Hüttenstrasse 27, DE-87600 Kaufbeuren;
- The data protection officer for Spain at Swarovski Ibérica S.A., C/ Llacuna, 10-20 1ª Planta, 08005, Barcelona, Spain.

The representative for all SWAROVSKI companies and affiliates domiciled outside of the EU or EEA is D. Swarovski Distribution GmbH, Legal Department, Swarovskistrasse 30, AT-6112 Wattens (pursuant to Article 27 of the GDPR).

If you reside in the United States you can contact the US privacy team at us.privacy@swarovski.com.

If you have any query or concerns about privacy policy or process of your personal data in APAC region, you can contact us at dataprivacy.apac@swarovski.com.

2. PROCESSING OF PERSONAL DATA

SWAROVSKI collects and processes personal data e.g. information about the person making the report (if provided by the reporting person), information about the person who is the subject of a report or other involved persons in connection with the reported irregularity. Sensitive personal

data such as race, health data, political opinions, religious or philosophical beliefs, trade union membership, sexual preference or legal past shall not be passed to SWAROVSKI and will be deleted if included in the report if they are not strictly connected to the reported irregularities. In particular, the following categories of personal data might be processed by SWAROVSKI if directly connected to the reported irregularities: personal data and contact information including but not limited to first and last name, address, residence, telephone number, email address, age, date of birth, gender, sexual preference, religion, race pictures, report credentials, (function) title, nationality, characteristics of the incident, measures taken, investigation reports, other data related to the reported incident.

3. PURPOSE OF PROCESSING AND LEGAL GROUNDS

3.1. PURPOSE of the processing

In accordance with applicable law, SWAROVSKI may process the **PERSONAL DATA** for all lawful PURPOSES including but not limited to the following:

- compliance with legal and regulatory requirements, including the internal rules of SWAROVSKI;
- concerns regarding the prevention of fraud, offences and crimes as well as investigation in connection with such offences and other improper conduct, handling of claims and actions against SWAROVSKI, cooperation in legal proceedings and with public authorities as well as the prosecution, exercise of and defense against legal actions;
- the legitimate interest of SWAROVSKI to have a safe system to detect misconduct that otherwise would not be detected;
- for other lawful purposes where such processing was evident from the circumstances or indicated at the time of the collection.

4. TRANSFER AND DISCLOSURE OF DATA

In accordance with applicable data protection laws, SWAROVSKI may transfer DATA to the following categories of third parties who process PERSONAL DATA in accordance with the PURPOSE OF DATA PROCESSING on behalf of SWAROVSKI or for their own purposes:

- service providers (within SWAROVSKI as well as external such as law firms or Speak Up Channel provider), including processors;
- local, national and foreign authorities;
- acquirers of business units, companies or other parts of SWAROVSKI; other parties in potential or actual legal proceedings;
- other Group companies of SWAROVSKI.

(together THIRD PARTIES).

SWAROVSKI may disclose PERSONAL DATA within SWAROVSKI as well as to THIRD PARTIES and in every country or region worldwide, including namely all countries/regions in which SWAROVSKI is represented by Group companies, affiliates or other offices and representatives (see ANNEX 1, as updated from time to time) as well as to countries /regions in which service providers of SWAROVSKI process their data (see ANNEX 2, as updated from time to time). If data is disclosed to countries or regions that do not guarantee adequate protection, SWAROVSKI will ensure adequate protection of data disclosed by putting adequate contractual guarantees in place, (e.g., on the basis of EU standard contractual clauses), or transferring data pursuant to consent, conclusion or performance of a contract, or in connection with the determination, exercise or enforcement of legal claims, or pursuant to overriding public interests, or in order to protect the integrity of these individuals. You can obtain a copy of the contractual guarantees from or will be advised where to obtain such copies by the contact points named above (see para. 1 *above*). SWAROVSKI reserves the right to redact such copies for applicable legal or secrecy reasons.

5. **RETENTION OF DATA**

In general, SWAROVSKI retains personal data for no longer than it is necessary for the purposes for which the personal data are processed. Notwithstanding the general principle, SWAROVSKI may process personal data for longer periods subject to the following rules and obligations: SWAROVSKI

retains personal data as long as SWAROVSKI (i) is obligated to do so (by way of contract, law or other provisions) or (ii) has an overriding interest (e.g. an interest for reasons of proof in case of claims, documentation of compliance with certain legal or other requirements, an interest in non-personalized analysis). Deviating rules are reserved with respect to anonymization or pseudonymization of personal data subject to applicable law.

6. COOKIES

We do not generate or store Cookies through or from the Speak Up channel. All the details related to Cookies are described in the privacy policy of the provider of the Speak Up system: https://privacystatement.speakup.peopleintouch.com//.

7. RIGHTS OF THE PERSONS WHOSE DATA ARE PROCESSED

Any affected individual may request **in accordance with the applicable law** information from SWAROVSKI as to whether data concerning them is being processed. In addition, if regulated by the applicable data protection laws they have the right to request the correction, destruction or restriction of personal data regarding them as well as to object to the processing of personal data. Requests in this respect shall be submitted to the contact point (see para. 1 *above*). SWAROVSKI reserves the right to restrict the rights of the affected individual in accordance with applicable law and e.g. not to disclose comprehensive information or not to delete data.

Any affected individual may also raise a complaint with the competent data protection authority, which in the case of a SWAROVSKI controller in Switzerland is the Federal Data Protection and Information Commissioner in Switzerland (http://www.edoeb.admin.ch), , the SWAROVSKI controller in Austria is the Austrian Data Protection Authority in Austria (https://www.dsb.gv.at/). In all other cases a list can be found https://www.dsb.gv.at/).

8. CHANGES TO THE DATA PRIVACY NOTICE

SWAROVSKI reserves the right to amend this Data Privacy Notice at any time and without prior notice or announcement. The latest version posted on the SWAROVSKI WEBSITE shall be applicable. The amendments shall be deemed to have been accepted unless an objection is raised within 30 days of notification. In case of objection SWAROVSKI shall be free to terminate the agreement exceptionally and with immediate effect.

9. USA SPECIFIC INFORMATION

Additional Information for residents of California, Colorado, Connecticut, Utah, and Virginia

If you are a resident of California, Colorado, Connecticut, Utah, or Virginia ("USA Affected Persons"), Applicable state law requires businesses to disclose information regarding the rights of USA Affected Persons pursuant to the California Consumer Privacy Act of 2018, the California Privacy Rights Act of 2020, the Colorado Privacy Act, Connecticut's Data Privacy Act, the Utah Consumer Privacy Act, and the Virginia Consumer Data Protection Act (all together "Applicable State Law(s)"). Any terms defined in the Applicable State Law have the same meaning when used in this section. USA Affected Persons you have the following rights:

1. Right to Know and Access

You have the right to know whether we are processing the following Personal information.

- The categories of Personal Information we have collected about you;
- The categories of sources from which the Personal Information was collected;
- The purpose for collecting or selling Personal Information;
- The categories of third parties with which we share Personal Information; and
- The specific pieces of Personal Information we have collected about you.

You also have the right to access the Personal Information that we collected pertaining to you.

2. Right to Correct

Subject to certain exceptions, you have the right to request that we correct inaccurate Personal Information that we have collected about you. Once we receive your

request and confirm your identity, we will review your request, taking into account the nature of the Personal Information and the purposes of the processing of the Personal Information to consider whether we can correct the data. We may also request additional information showing that the information you want to correct is inaccurate.

3. Right to Delete

You have the right to request that we delete any Personal Information about you that we collected from you. You also have the right to direct any of our service providers to delete such Personal Information from its records. Pursuant to Applicable State Law, however, your Personal Information may not be deleted under certain circumstances. For more information about these and other situations in which we may not delete your Personal Information, please your Applicable State Law.

4. **Right to Limit Use and Disclosure of Sensitive Personal Information.** You have the right to request that we limit the use of your Sensitive Personal Information to use that is only necessary to perform the services reasonably expected by you.

5. Right to Data Portability

You have the right to request that we provide a copy of the Personal Information we collected about you, in a portable and, to the extent technically feasible, readily usable format that allows transmittal of the data to another entity without hindrance. Once we receive such a request and confirm your identity, we will provide you with a copy of your data as required under Applicable State Law.

6. No Selling or Sharing for Marketing.

SWAROVSKI does not exchange the Personal Information provided about the person making the report (if provided by the reporting person), information about the person who is the subject of a report or other involved persons in connection with the reported irregularity for money or for any non-monetary consideration, which may be considered a "sale" of Personal Information under some Applicable State Laws. Additionally, SWAROVSKI does not exchange or share the Personal Information provided about the person making the report (if provided by the reporting person), information about the person who is the subject of a report or other involved persons in connection with the reported irregularity for money or for any non-monetary consideration, for purposes of targeted advertising or cross-context-behavioral advertising. SWAROVSKI does not share the Personal Information provided about the person making the report (if provided by the reporting person), information about the person who is the subject of a report or other involved persons in connection with the reported irregularity with other businesses for direct marketing purposes.

7. Non-Discrimination

We will not discriminate against you because you exercised your rights under Applicable State Law by denying services to you or providing a different level or quality of services to you.

8. Exercising Your Rights

USA Affected Persons may make any of the requests listed above by using one of two methods: (1) call +1 800-426-3088; or (2) submit a request at us.privacy@swarovski.com. Pursuant to applicable law, we will verify your identity before complying with any such request, which may include confirmation of your name, email address. To assist us in complying with your request, please provide your full name, email address, in your request. Please be aware that if we cannot verify your identity from the information we already maintain, we may require additional information from you to verify your identity prior to complying with your request. Such additional information will be used only for the purposes of verifying your identity and for security or fraud-prevention purposes, and will be deleted as soon as practicable after processing your request. If we are unable to verify your identity to the requisite degree of certainty, we will not be able to process your request and will so inform you. An authorized agent may act on your behalf to submit a request. To use an authorized agent, we ask that you or the agent provide us with signed written authorization by you authorizing the agent to act on your behalf. In addition, we may

request information to verify the agent's identity. We may deny a request from an agent where we have not been provided proof that they have been authorized by you to act on your behalf, or we cannot verify the agent's identity. Under some Applicable State Laws such requirements, will not apply where the agent has a power of attorney. Receipt of requests will be confirmed no later than 10 days after such request is received Requests will be processed with undue delay, but in all cases within 45 days of receipt of the properly submitted request. The response period may be extended once by 45 additional days when reasonably necessary, taking into account the complexity and number of requests. In such a case we will inform you of any such extension within the initial 45-day response period, together with the reason for the extension.

9. Right to Appeal

If you are a USA Affected Person, and you made a request to exercise any of the above data access rights and we were unable to comply with your request, you may request to appeal our decision. To appeal any data privacy request decision, please contact Swarovski using one of two methods: (1) call +1 800-426-3088; or (2) submit a request at us.privacy@swarovski.com. Indicate in the subject line "Data Access Request Appeal." If after you complete the appeal process with Swarovski, you are still unsatisfied with our response, you may contact your applicable State Attorney General to file a complaint.

10. CROSS-BORDER TRANSFER OF PERSONAL DATA AND (OR) PERSONAL INFORMATION OF THE DATA SUBJECT LOCATED IN THE JURISDICTION OF PRC.

For the purpose of global compliance governance management and contribute a culture of integrity, SWAROVSKI may cross-border transfer the PERSONAL DATA or PERSAON INFORMATION to oversea recipients (including but not limited to personal data and contact information e.g. first and last name, address, residence, telephone number, email address, age, date of birth, gender, sexual preference, religion, race pictures, report credentials, (function) title, nationality, characteristics of the incident, measures taken, investigation reports, communication records, bank information, These oversea recipients include SWAROVSKI headquarter, affiliate companies or other representative office or their entrusted processors, suppliers, etc, (see the Annex).SWAROVSKI will perform the necessary procedures and take the necessary measures to ensure the recipient meeting the protection criteria in accordance with relevant laws.

Annex 1 - List of SWAROVSKI Legal entities

| Argentina | Swarovski Argentina Sociedad Anónima, Comercial e Industrial, Av |
|-----------|--|
| | J.B.Justo 637 4to Piso, Buenos Aires, 1425, Argentina |
| | VIEJO ROBLE S.A, Av. Libertador 8630 piso 8, Ciudad Autonoma |
| | de Buenos Aires, C14229BIP, Argentina |
| Australia | Swarovski Australia Pty Ltd, Unit 1, 4D Huntley Street, Alexandria |
| | NSW 2015, Australia |
| Austria | Swarovski Insurance Broker GmbH, Swarovskistrasse 30, 6112 |
| | Wattens, Tirol, Austria |
| | Cloud Number 9 Catering GmbH, Fürstenweg 180, 6020 |
| | Innsbruck, Tirol, Austria |
| | Crystal Energy GmbH, Swarovskistrasse 30, 6112 Wattens, Tirol, |
| | Austria |
| | Crystal Power Gmbh, Swarovskistrasse 30, 6112 Wattens, Tirol, |
| | Austria |

| | D. Swarovski Distribution GmbH, Swarovskistrasse 30, 6112 |
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| | Wattens, Tirol, Austria D. Swarovski KG, Swarovskistrasse 30, 6112 Wattens, Tirol, Austria |
| | D. Swarovski Tourism Services GmbH, Swarovskistrasse 30, 6112 |
| | Wattens, Tirol, Austria |
| | Destination Wattens Regionalentwicklung GmbH, Weisstraße 9, |
| | 6112 Wattens, Tirol, Austria |
| | Fernwärme Wattens GmbH, Swarovskistrasse 30, 6112 Wattens, |
| | Tirol, Austria |
| | Gemeinnützige Wohnungsbau- und Siedlungsgesellschaft m.b.H. Landheim, Swarovskistrasse 30, 6112 Wattens, Tirol, Austria |
| | Swareflex GmbH, Swarovskistrasse 30, 6112 Wattens, Tirol, Austria |
| | Swarovski Austria Vertriebsgesellschaft m.b.H., Swarovskistrasse |
| | 30, 6112 Wattens, Tirol, Austria |
| | Swarovski Finanz Gesellschaft m.b.H., Swarovskistrasse 30, 6112 Wattens, Tirol, Austria |
| | Swarovski Mobility GmbH (ehem. Swarovski Energy GmbH), Swarovskistrasse 30, 6112 Wattens, Tirol, Austria |
| | Swarovski New Ventures GmbH, Swarovskistrasse 30, 6112 Wattens, Tirol, Austria |
| Belgium | Swarovski Belgium N.V., Louizalaan 50b, 1050 Brussels, Belgium |
| 2 11 | Swarovski Cristais Ltda., Edifício Spazio Centralle, Alameda Itu, N° 852 Conjunto 132 13° Andar, 01421-002 São Paulo, Brazil |
| Brazil | Swarovski Crystal Components Ltda., Edifício Spazio Centralle, Alameda Itu, N° 852 Conjunto 132 13° Andar, 01421-002 São Paulo, Brazil |
| Canada | Swarovski Canada Limited, 66 Wellington Street West, Suite 5300, TD Bank Tower, Toronto ON M5K 1E6, Canada |
| Chile | Swarovski Chile Limitada, Marchant Pereira 150, Providencia Santiago, Región Metropolitana, Chile |
| | Swarovski (Guangzhou) Trading Co. Ltd, Taikoo Hui, No. 385 |
| Chinese Mainland | Tianhe Road, Tianhe District, 510620, Guangzhou, China Swarovski (Shanghai) Trading Co. Ltd., Unit 2803, 2805 and Floor 27, Building 4, No 1, Lane 838, South Huangpi Road, Huangpu |
| | district, Shanghai, 200025, China |
| Costa Rica | Swarovski Global Business Services Americas, SRL., Escazú Village |
| | Corporate Center, Avenida Central, 10201 San José, Costa Rica Swarovski Bohemia spol. s r.o., Kateřinská Business Center, |
| Czech Republic | Kateřinská 466/40, Prague 2, Nové Město, 120 00, Czech Republic |
| France | Swarovski France S.A.S., 13 Ter Boulevard Berthier, 75017, Paris, |
| | France Swarovski (Doutschland) GmbH, Hüttanstr, 27, 87600, Kaufbauran |
| Germany | Swarovski (Deutschland) GmbH, Hüttenstr. 27, 87600, Kaufbeuren, Bayern, Germany |
| Greece | Swarovski Hellas Single Member Industrial & Commercial S.A., 114, Vouliagmenis av. & 5 Spetson str., Athens, Glyfada, GR 16674, Greece |
| | Swarovski Hellas Single Member Industrial & Commercial S.A., 114, Vouliagmenis av. & 5 Spetson str., Athens, Glyfada, GR 16674, Greece |
| | Swarovski Greater China Limited, CITI TOWER, ONE BAY EAST NO. |
| Hong Kong SAR | 83 HOI BUN ROAD, Hong Kong SAR, Hong Kong Swarovski Hong Kong Limited, 8th Floor, Citi Tower, One Bay East No. 83 Hoi Bun Road, Ngau Tau Kok, Kowloon, Hong Kong, Hong |
| | Kong |

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| | Swarovski Taiwan Ltd, CITI TOWER, ONE BAY EAST NO. 83 HOI BUN ROAD, Hong Kong SAR, Hong Kong |
| Hungary | Swarovski Hungary Retail Limited Liability Company, Népfürdő |
| | street 22, Building B 13th Floor, Budapest, 1138, Hungary |
| India | Swarovski India Private Limited, One Horizon Centre, 12th Floor, DLF Phase V, Sector 43, 122002, Gurgaon, Haryana, INDIA |
| | Signity India Pvt Ltd., Sagar Tech Plaza, B-Wing, Unit Nos. 302 & |
| | 303, Andheri - Kurla Road (East), Sakinaka Main Junction Road, |
| | Mumbai, 400072, India |
| Indonesia | PT Crystallized Elements, The Plaza Office Tower, 41st floor, Jl. M. H. Thamrin, Kav. 28-30, Jakarta, 10350 Indonesia |
| Ireland | Swarovski Ireland Limited, 70 Sir Rogerson's Quay, Dublin, Dublin, Ireland |
| Italy | Swarovski Internazionale d'Italia S.r.l., Via G.Giulini, n.3, 20123 |
| | Milano, Italy |
| Japan | Swarovski Japan Ltd., 1-12-1 Kojimachi, Chiyoda-ku, Tokyo, 102- 0083, Japan |
| | Swarovski Aktiengesellschaft, Dröschistrasse 15, Triesen, 9495, |
| Liechtenstein | Liechtenstein |
| Liechtenstein | Swarovski International Distribution AG, Dröschistrasse 15, Triesen, |
| | 9495, Liechtenstein |
| Luxemburg | Swarovski Luxembourg Sarl, Grand-Rue 49, Luxembourg, 1661, Luxembourg |
| | |
| Republic of Korea | Swarovski Korea Ltd, 10,11,12F Baekyoung Bldg. 456 Dosan- |
| | daero, Gangnam-gu/ Seoul, 06062, Korea, Republic of |
| Massa CAD | Swarovski Macao Ltd., Avenida da Praia Grande, no 429 Edificio |
| Macao SAR | Centro Commercial da Praia Grande, 23° andar B. em Macau, Macau SAR, Macao |
| | Swarovski Global Business Services Asia SDN. BHD, Unit 1.01, |
| Malaysia | GBS@Mayang, Jalan Mahsuri, Bandar Bayan Baru, 11900 Bayan |
| | Lepas, Penang, Malaysia |
| Widiaysia | Swarovski Malaysia Trading Sdn Bhd, Arcc Offices Pavilion Tower |
| | Level 16, Pavilion Tower, Jalan Raja Chulan, 50200 Kuala Lumpur, |
| | Malaysia Lime Street Insurance PCC Limited - Crystal Cell, Fourth Floor, |
| Malta | Development House, St Anne Street, Florina, 9010, Malta |
| | Swarovski Crystal SA de CV, Av. Ejército Nacional Mexicano No. |
| Mexico | 579 Piso 11, Col. Granada, Del. Miguel Hidalgo, D.F., Mexico City, |
| | 11520, Mexico |
| Netherlands | Swarovski Netherlands B.V., Dam 6, 1012, NP Amsterdam, Netherlands |
| | Swarovski International (NZ) Limited, 3/45 Queen Street, Auckland, |
| New Zealand | 1010 New Zealand |
| | Swarovski Global Business Services Sp. z o. o., ul. Cypriana Kamila |
| Poland | Norwida 5, "Yoko" Building, 80-280, Gdansk, Poland |
| | Swarovski Poland Sp. z o.o., Crown Tower, ul. Hrubieszowska 2, 01- |
| | 209, Warsaw, Poland Swarovski Ibérica S.A - Sucursal Em Portugal, Rua Garret 28-30, |
| Portugal | 1200-204, Lisboa, Lisboa, Portugal |
| 6 14 | TJS San Marino S.r.I., Via Consiglio die Sessanta 99, 47891 Dogana, |
| San Marino | Repubblica di San Marino |
| Serbia | Swarovski Subotica d.o.o., Subotica, Batinska 94, Subotica, 24000, |
| Jeibia | Serbia, Republic of |
| Singapore | Swarovski Singapore Trading Pte Ltd., DELTA HOUSE, 2 |
| 5945010 | ALEXANDRA ROAD, #03-01, SINGAPORE 159919, Singapore |

| South Africa | Swarovski South Africa (Pty) Ltd, 300 Acacia Road, Darrenwood, Randburg, Gauteng, 2194, South Africa |
|----------------------|---|
| Spain | Swarovski Ibérica, S.A, C/ Llacuna, 10-20 1ª Planta, 08005, Barcelona, Spain |
| Switzerland | Crystalon Finanz AG, Alte Landstrasse 411, 8708 Männedorf, ZH, Switzerland DSW Leitungsgesellschaft AG, Alte Landstrasse 411, 8708 Männedorf, ZH, Switzerland Swarovski (Schweiz) AG, Alte Landstrasse 411, 8708 Männedorf, ZH, Switzerland Swarovski Brand License AG, Alte Landstrasse 411, 8708 Männedorf, ZH, Switzerland Swarovski Crystal Online AG, Alte Landstrasse 411, 8708 Männedorf, ZH, Switzerland Swarovski Immobilien AG, Alte Landstrasse 411, 8708 Männedorf, ZH, Switzerland Swarovski International Holding AG, Alte Landstrasse 411, 8708 Männedorf, ZH, Switzerland Swarovski Ventures AG, Alte Landstrasse 411, 8708 Männedorf, ZH, Switzerland |
| Taiwan Region | Swarovski Taiwan Ltd. Taiwan Branch, FU TSU CONSTRUCTION BUILDING, 9F, No. 27, Chung Shan North Road, Sec. 1, Taipei City, Taiwan region, 10441, Taiwan Signity Hong Kong Limited, Rep. Office, Taiwan, 3F3, No. 27, Sec. 1, Chung Shan North Road, Section 1, 10441, Taiwan, Province of Chin |
| Thailand | A.C.D. Thailand Co., Ltd., 27/38 Moo 2, Nongplalai, Banglamung, Chonburi, 20150, Thailand Swarovski Gemstones (Thailand) Ltd, 333 Moo 17 Bangplee Industrial Estate, Bangna-Trad Road, Bangsaothong, Samutprakan, 10570, Thailand Marigot Jewellery (Thailand) Co., Ltd., 200 Moo 1, Hi-Tech Industrial Estate (FZ), Baanlane DIST, Bang Pa-In, Ayutthaya, 13160, Thailand Swarovski (Thailand) Limited, 849 Vorawat Building, 16th Floor, Room 1601-1602, Silom Road, Bangrak, Bangkok, 10500, Thailand Signity (Thailand) Ltd, 16th Floor, Vorawat Building, Unit 1603-1604, 849 Silom Road, Bangrak, Bangrak, Bangkok, 10500, Thailand Swarovski SCST Limited, 849 Vorawat Building, 12th Floor, Silom Road, Silom Sub-dist, Bangkok, 10500, Thailand Swarovski Manufacturing (Thailand) Co., Ltd., 750 Moo 4, Bangpoo Industrial Estate, (Export Processing Zone) Sukhumvit Rd., Preakasa, Muang Dis, Samutprakarn, Thailand, 10280, Thailand |
| Turkey | Swarovski Kristal Ticaret Limited Sirketi, Nisbetiye Mahallesi, Nisbetiye Mah. Nisbetiye Cad. No:24 İç Kapı No:3, Istanbul, 34340 Turkey |
| United Arab Emirates | Swarovski Middle East FZE, R/A No. 6, P.O.Box 17128, Jebel Ali, Dubai, United Arab Emirates |
| United Kingdom | Swarovski UK Limited, 1st Floor, Building 4, Chiswick Park, 566 Chiswick High Road, London, England and Wales, W4, 5YE, United Kingdom Swarovski International Ltd, 1st Floor, Building 4, Chiswick Park, 566 Chiswick High Road, London, England and Wales, W4, 5YE, United Kingdom Swarovski Entertainment Creative Limited, 35 Vine Street, London, England, EC3N 2AA, United Kingdom |

| | Swarovski Entertainment Development Limited, 2nd Floor, 21 Sackville Street, London, England, W1S 3DN, United Kingdom Swarovski Entertainment Limited, 3rd Floor, 21 Sackville Street, London, Greater London, W1S 3DN, United Kingdom |
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| United States | Swarovski Digital Business USA Inc., Swarovski North America Limited, One Kenney Drive, Cranston RI 02920, United States |
| | Swarovski North America Limited, One Kenney Drive, Cranston RI 02920, United States |
| | Swarovski Retail Ventures Ltd., Swarovski North America Limited, One Kenney Drive, Cranston RI 02920, United States |
| | Swarovski Retail Ventures Puerto Rico Ltd., Swarovski North America Limited, One Kenney Drive, Cranston RI 02920, United States |
| | Swarovski U.S. Holding Limited, Swarovski North America Limited, One Kenney Drive, Cranston RI 02920, United States |
| | Touchstone Crystal, Inc., Swarovski North America Limited, One Kenney Drive, Cranston RI 02920, United States |
| Vietnam | Swarovski Manufacturing Vietnam Limited Liability Company, Lot 204, AMATA Industrial Park, Bien Hoa City, Dong Nai Province, 70000, Vietnam |
| | Swarovski Singapore Trading Pte Ltd - Representative Office Ho Chi Minh, Level 16 & 17, Gemadept Tower, 6, Le Thanh Ton Street, Ward Ben Nghe, District 1, Ho Chi Minh City, Viet Nam |